- B. TRAINING AND CLINICAL GUIDANCE IN APPROPRIATE USE OF THE DELIVERY SYSTEM FOR MANAGED CARE ORGANIZATION PRIMARY CARE PROVIDERS;
- C. PREAUTHORIZATION BY THE UTILIZATION REVIEW AGENT OF THE DELIVERY SYSTEM; AND
  - D. PENALTIES FOR A PATTERN OF IMPROPER REFERRALS.
- (III) THE DEPARTMENT SHALL COLLABORATE WITH MANAGED CARE ORGANIZATIONS TO DEVELOP STANDARDS AND GUIDELINES FOR THE PROVISION OF SPECIALTY MENTAL HEALTH SERVICES.

## (IV) THE DELIVERY SYSTEM SHALL:

AND

- <u>I. PROVIDE ALL SPECIALTY MENTAL HEALTH SERVICES</u>
  <u>NEEDED BY ENROLLEES;</u>
- 2 FOR ENROLLEES WHO ARE DUALLY-DIAGNOSED, COORDINATE THE PROVISION OF SUBSTANCE ABUSE SERVICES PROVIDED BY THE MANAGED CARE ORGANIZATIONS OF THE ENROLLEES;
- 3. CONSIST OF A NETWORK OF QUALIFIED MENTAL HEALTH
  PROFESSIONALS FROM ALL CORE DISCIPLINES;
  - 4. INCLUDE LINKAGES WITH OTHER PUBLIC SERVICE SYSTEMS;
- 5. COMPLY WITH QUALITY ASSURANCE, ENROLLEE INPUT,
  DATA COLLECTION, AND OTHER REQUIREMENTS SPECIFIED BY THE DEPARTMENT IN
  REGULATION.
- (V) THE DEPARTMENT MAY CONTRACT WITH A MANAGED CARE ORGANIZATION FOR DELIVERY OF SPECIALTY MENTAL HEALTH SERVICES IF THE MANAGED CARE ORGANIZATION MEETS THE PERFORMANCE STANDARDS ADOPTED BY THE DEPARTMENT IN REGULATIONS.
- (16) THE DEPARTMENT SHALL INCLUDE A DEFINITION OF MEDICAL NECESSITY IN ITS QUALITY AND ACCESS STANDARDS.
- (17) (I) THE DEPARTMENT SHALL ADOPT REGULATIONS RELATING TO ENROLLMENT, DISENROLLMENT, AND ENROLLEE APPEALS.
- (II) THE REGULATIONS SHALL PERMIT AN ENROLLEE TO DISENROLL WITHOUT CAUSE FROM A MANAGED CARE ORGANIZATION IN THE MONTH FOLLOWING THE ANNIVERSARY DATE OF THE ENROLLEE'S ENROLLMENT:
- (III) AN ENROLLEE MAY DISENROLL FROM A MANAGED CARE ORGANIZATION FOR CAUSE
- (II) AN ENROLLEE MAY DISENROLL FROM A MANAGED CARE ORGANIZATION: